

## Experience

Product Manager, United Classifieds s.r.o., Žilina - 06/2017 - Present

As product manager I am responsible for a general insertion portal bazar.sk, specifically its functionality, UX (user experience) and UI (user interface), I cooperate on the proposition of strategy and definition of KPI for this product and I am also responsible for the realisation of strategy and fulfilling of the KPI. Furthermore, I am preparing product assignments, which includes the preparation of analyses, wireframes, user stories, acceptance criteria and product specifications. I also prepare analyses with the goal of ensuring complete functionality of the product and fulfilment of certain goals of the allocated product.

My job incorporates cooperation with the marketing, financial, technical, sales, graphical and mobile department. I am responsible for statistics, analyses and presentations within the scope of the allocated product, including the position on market and analyses of the growth of sales.

Product Specialist, United Classifieds s.r.o., Žilina - 05/2016 - 05/2017

As product specialist I was dedicating myself to reporting (weekly, monthly dashboards), statistics and analysis of gained data for a general insertion portal bazar.sk. I was also in charge of manual testing of new functionalities, improvements and fixed errors.

Supervisor, Lion Teleservices SK, spol. s.r.o., Žilina - 02/2016 - 05/2016

I was leading a team of 20 operators on two 24-hours info lines – for a mobile operator and an internet/television provider. My task was to school in and to control operators, solve conflicting situations, write reports and calculations for both my superiors and for the company for which the info line was outsourced.

Senior Operator, Lion Teleservices SK, spol. s.r.o., Žilina - 06/2015 - 01/2016

I had a role of a product specialist for a new mobile operator, I was in charge of preparation of materials for other team members and communication with the client, for whom we were outsourcing the info line. Also, I was providing information and advice at the info line regarding the mobile operator and internet provider.

Salles Assistant Specialist, Datart International, a.s. - 03/2015 - 05/2015

Besides assistance with shopping for electronics and white goods to the end-user, I was working at the cash-desk, the complaints department and I was picking goods from warehouse. Within the frame of selling electronics, I was also providing services for installation and starting of computers, mobile phones, tablets, which included installing the default software + additional software bought by the customer and explaining of how to use the product.

## Education

University of Žilina, Faculty of Management Science and Informatics - Bc., 2010 - 2013

CBS Secondary school, Charleville, Ireland, scholarship stay - 2008 - 2009

Stredná odborná škola obchodu a služieb, odbor kuchár - 2006 - 2010

## Skills

**Spreadsheet** - expert; **UI automated/manual testing** - advanced; **Programming (html, css)** - advanced; **Programming (php, mysql)** - beginner; **English language** - advanced; **Continuous improvement of processes** - advanced; **Team leadership and motivation** - advanced; **SCRUM** - advanced; **Sales skills** - advanced; **Communication skills** - advanced